

## GENERAL INFORMATION

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water posed a health risk. More information about contaminants or potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

## SOURCE WATER ASSESSMENT INFORMATION

The City of Altoona obtains its water from the Cambrian-Ordovician aquifer. The Cambrian-Ordovician aquifer was determined to be not susceptible to contamination because the characteristics of the aquifer and overlying materials prevent easy access of contaminants to the aquifer. The City wells will not be susceptible to most contaminant sources except through pathways to the aquifer such as abandoned or poorly maintained wells. A detailed evaluation of your source water was completed by the Iowa Department of Natural Resources, and is available from the Altoona Water Department at 515/967-2454.

## OTHER INFORMATION

Our water utility is making every effort to protect the water system from potential security threats. You, as customers, can also help. If you see any suspicious activity near the water tower, treatment plant, wells or fire hydrants, please contact us at 515/967-5136 or the local police department. We appreciate your assistance in protecting the water system.

## CONTACT INFORMATION

For questions regarding this information, please contact Doug Jones at 967-2454 during the following hours: 7:30 – 4:00.

Decisions regarding the water system are made at the City Council meetings held on first and third Mondays of the month at 6:30 p.m. at Altoona City Hall and are open to the public.

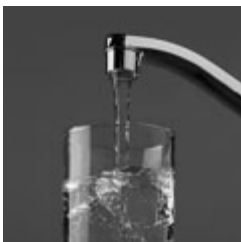
## **HYDRANT METERS:**

With warm weather approaching, there is a need for filling swimming pools, construction, new homes and setting foundations. Hydrant meters are available for that purpose. They rent for \$50.00 for residents and \$100.00 for commercial, each calendar month. You rent the meter, plus \$4.35 per 1000 gallons used. Pool owners may have the City crew fill their pool one time per season for \$25.00 per hour (from 7:30am – 4:30pm), or \$55.00 per hour after hours, plus \$4.35 per 1000 gallons used.

## **IRRIGATION METERS**

Irrigation meters are available for purchase by homeowners who will be watering sod/seed, filling pools or intend to water gardens/landscaping on a regular basis. Purchase price is the following: 5/8" meter equals \$115.00 plus \$11 plumbing permit and 1" equals \$200 meter plus \$11 plumbing permit. This includes our crew installing the meter, connecting the remote, and a plumbing permit. Additional plumbing in the home may be required, which needs to be completed prior to the meter being installed. The City requires the payment prior to installing the meter, and would like a 24-hour notice on scheduling an installation.

The water department is in the process of changing out million gallon water meters and installing radio reading devices. We may be contacting you to schedule a time for your meter to be changed out. **THIS IS AT NO COST TO THE WATER CUSTOMER.**



**\*\*\*\*\*SAVE \$5.00 OFF YOUR NEXT WATER BILL!\*\*\*\*\***

Tired of getting the friendly reminder and paying that extra fee? Save yourself time and money by applying for the **Automatic Payment Plan** for you water bill!

The City of Altoona is offering \$5.00 off of your next water bill when you sign up for **Automatic Deduction** from your checking or saving account.

The account must remain on Automatic Deduction for a period of one year. This offer will not apply to those accounts already on Automatic Deduction

Call Jody at City Hall for details #967-3180 ext. 226.

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