

**A MESSAGE  
FROM THE  
MAYOR**



Early in the new millennium, Altoona is one of the fastest growing communities in Iowa. With that growth there have been many changes in our community. Not only to the laws that govern us, but also the many improvements made such as new parks and trails, a new library, aquatic center, skate park and fire station.

With all the changes that have taken place it is becoming more of a challenge for new and existing citizens alike to keep current with what is going on in the city.

In an effort to keep the citizens better informed we have developed the “Citizens Handbook” to help each resident better understand the community that they live in.

We hope this handbook proves useful to you and would greatly appreciate any comments or suggestions that you might have.

If you would like additional copies of this book please feel free to call the Altoona City Hall at 967-5136. You will also be able to get copies by finding us on our web page. The City’s web address is:

[www.altoona-iowa.com](http://www.altoona-iowa.com)

Thank you for allowing us to serve you.

**TIMOTHY J. BURGET**  
**MAYOR**

## Table of Contents

<b>Introduction from the Mayor</b>	<b>a</b>
<b>Maintenance</b>	<b>1</b>
Street Parking	
Snow Removal	
Snow Ordinance	
“Parking” Area	
Right-of-Way	
Brush Days	
Stoplights and Street Signs	
Streetlights	
Street Maintenance	
Street Cleaning	
Sidewalk and Tree Inspections	
<b>Ordinances</b>	<b>3</b>
Snow Ordinance	
Grass and Weeds	
RV Ordinance	
Burning Ordinance	
<b>Recreation and Learning</b>	<b>4</b>
Library	
Parks	
<b>Boards and Commissions</b>	<b>5</b>
<b>Budget</b>	<b>6</b>
How city budget is passed	
<b>Voting Precincts</b>	<b>6</b>
<b>Building and Zoning</b>	<b>7</b>
Building Permits	
Zoning	
Setbacks	
Easements	
Storm Water Detention Facilities	
<b>Tax Abatement</b>	<b>9</b>
<b>Economic Development</b>	<b>9</b>
<b>Quarterly Newsletter</b>	<b>9</b>
<b>Utility/ Garbage/ Recycling Billing</b>	<b>10</b>
Information	
Questions	
<b>Questions and Comments</b>	<b>12</b>
<b>Chamber of Commerce</b>	<b>13</b>
<b>Greater Altoona Campus</b>	<b>13</b>
<b>Senior Center</b>	<b>13</b>
<b>Garbage and Recycling</b>	<b>14</b>
Yard Waste Collection	
Hazardous Material Disposal	
Regional Collection Center	
Metro Waste Landfill	
Recycling	
<b>City Web Site</b>	<b>15</b>
<b>Safety and Emergency</b>	<b>16</b>
Police Department	
Fire Department	
<u>Maps</u>	18-19
· <b>Voting Precinct Map</b>	
• <b>Street Map</b> - <i>park and city facilities locator</i>	



Frequently called phone numbers are on the inside of the back cover and on the Questions and Comments page.