

Who is mi-fiber?

Mi-Fiber, LLC is a thriving new Internet service provider in Iowa! Our focus is to provide stellar connection speeds and unmatched customer service to those living and working in communities within the greater Des Moines area. By investing in a complete fiber-to-the-premise network, we are helping to build stronger communities with lucrative growth opportunities.

Our employees are mi-fiber's most valuable asset! The staff and licensed contractors are devoted to delivering quality service in a timely manner. With local technicians, live customer service representatives, and an Iowa based 24/7/365 technical support center, mi-fiber has all the bases covered for their customers.

Mi-Fiber values and supports the local schools, civic organizations, and chambers in an effort to enhance the lives of our customers. Through sponsorships, donations, and involvement in local events, mi-fiber employees are dedicated to the communities that they serve.



**For detailed information
about mi-fiber's services,
visit mi-fiber.net
or call 844-499-0399.**



SPEEDS UP TO 1 GIG!



Reliable High-Speed Internet.
Superior Customer Service.

844.499.0399
mi-fiber.net



Why build a fiber network?

A fiber-to-the-premise network is unique because each location has its own fiber strand dedicated to carrying its Internet traffic. Mi-Fiber customers will not share a connection with their neighbors. A fiber-to-the-premise connection enables customers to experience speeds that will support smart home technologies, multiple video streams, VPN connections (for those working from home), and much more all at the same time. With a fiber connection, customers encounter little to no buffering or lag time!

How is construction of the fiber network handled?

Building a new network is a BIG job. Mi-Fiber, LLC utilizes company employees and licensed contractors to prepare, plan, and implement the construction process. The basic outline of the building process is summarized in the five phases listed below.

- **Phase 1: Engineering & Planning**
 - Create network design.
 - Obtain construction permits.
 - Acquire city approval on plans.
- **Phase 2: Mainline Construction**
 - Request all underground utilities be located.
 - Place conduit in the ground.
 - Pull fiber optic cable into the conduit.
 - Splice fiber optic cable.
- **Phase 3: Electronics**
 - Set cabinet to house the electronic equipment needed to deliver service.
 - Request electrical service be installed, inspected and turned up.
 - Install equipment in cabinet.
- **Phase 4: Customer Location**
 - Conduct a customer site survey to determine the path for cable placement.
 - Install fiber termination equipment at customer location.
 - Bury fiber optic cable drop.
 - Splice fiber drop to mainline cable.
- **Phase 5: Testing and Installation**
 - Test the fiber optic network for quality assurance.
 - Install mi-fiber Internet service.

Internet Packages

mi-fiber
1000 Mbps
down/up

\$99.95
per month

That's 1 Gigabit!

mi-fiber
500 Mbps
down/up

\$79.95
per month

mi-fiber
200 Mbps
down/up

\$69.95
per month

mi-fiber
75 Mbps
down/up

\$59.95
per month

Advertised speeds reflect highest achievable outcome. Individual results may vary. Residential pricing is listed. Call for more information on commercial rates and services.

For more information on our current building projects go to mi-fiber.net/mi-fiber-service-area-map or call customer service at **844-499-0399**.