



FOR IMMEDIATE RELEASE

Media Release

RE. COVID-19

Released by: Lt. Alyssa Wilson

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The City of Altoona is following the recommendations set forth by the Polk County Health Department and closing all City offices. We continue to follow our COVID-19 Preparedness Plan that keeps our community and our public servants safe. Effective July 23rd, 2020, all public offices are CLOSED until further notice, but City employees will continue to provide services by phone and email. *This does not affect Police and Fire responses.

The health of our community has always been, and remains to be, of foremost importance. Our City leaders have been working closely together and continue to monitor the progress of the COVID-19 pandemic. The City of Altoona is keeping safety the priority for both our community and City employees, therefore, any City staff in contact with the public will be required to wear a mask. The City appreciates your understanding and patience during this unprecedented time in our lives.

There are simple steps to prevent the spread COVID-19. Please join us in practicing these healthy habits:

- Wear a facemask when you are in public
- Wash your hands often – Use soap and scrub for at least 20 seconds, or use hand sanitizer that contains at least 60% alcohol
- Avoid touching your mouth, nose, and eyes
- Cover your mouth with a tissue or the inside of your elbow if you sneeze or cough
- Practice social distancing
 - Maintain a distance (approximately 6 feet) from others when possible
 - Avoid contact with high risk and sick individuals
- Stay at home if you're sick
- Clean and disinfect frequently touched surfaces (including phones)

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